



8997 Columbia Road  
Olmsted Falls, OH 44138  
p: 440/235-2356  
f: 440/235-2359  
[www.smartscapeoh.com](http://www.smartscapeoh.com)

## *Your Powerful Guarantee!*

When you hire **Smart Scapes, Inc.** to be your landscape maintenance & snow/ice management contractor, your mind will be at ease because you know you are in good hands. Our staff has been maintaining properties in the Northeastern Ohio area for over 25 years. Our experience and training give us the confidence to guarantee what we can do for you.

- Our staff will treat you with respect and integrity as we serve you.
- Our staff will have the proper training to do the job you hire us to do.
- We employ Ohio Certified Landscape Technicians & Certified Snow Professionals.
- We will have the proper equipment to do our job each time we visit you.
- We will have the staff necessary to complete your job in a timely manner.
- We will periodically inspect the work that our staff does for you.
- You will be satisfied because we will correct any aspect of our work that you are not happy with.
- Our trucks will be neat and clean. The presence of our staff will not detract from the look of your property or neighborhood.
- Our staff members will be in uniform while working on your property.
- We will be prepared to provide you with a wide range of services from landscape and irrigation design, follow-up installation, and project maintenance.
- As a client of Smart Scapes, Inc., you will be the first to know when we offer new services and seasonal specials.
- We will be there when we say we will (weather permitting) and we will do what we promise.
- You will receive an accurate invoice for the work you have approved and the details of the job will be reflected on the invoice.
- Any questions or problems with your invoice will be taken care of in a timely manner.
- A Smart Scapes Representative will be available Monday-Friday, 8am-5pm at (440) 235-2356.
- We will constantly strive to stay on top of industry changes and stay informed of advances in new equipment and technologies.

**Thank you!**

Team Smart Scapes!